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2. **(Terms are Binding)** All requests for assistance made to the Supreme Court of Queensland Library, and all dealings in relation to such requests, are made on the basis of these terms. These terms are binding upon the individual making the request and also upon any entity on whose behalf the request is made (the individual, and any such entity, being described herein as "the Requestor").
3. **(Acknowledgements by Requestor)** The Requestor acknowledges and accepts that: (a) the Supreme Court of Queensland Library operates on a charitable basis, with limited numbers of Reference Desk staff available to respond to numerous requests for voluntary assistance; (b) the Reference Desk staff who respond to requests for assistance may not hold legal qualifications and so the Library cannot provide assistance of a kind which calls for legal training or analysis; (c) the Library's response to a request for assistance (or communications in relation thereto) may contain errors or omissions or be delayed; (d) accordingly, the Library's assistance is provided only upon the basis that the Requestor will not rely upon the accuracy, completeness or timeliness or any information provided by the Library but will rely only upon the Requestor's own independent enquiries and judgement; (e) the Library remains free, in its absolute discretion, to decline to respond to particular requests for assistance.
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Supreme Court of Queensland Library

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